

Royal Society of Medicine survey example

(review of users' views on all the services the organisation as a whole offers)

Q1.1 Which category of Membership are you in?

- | | |
|---|--|
| <input type="checkbox"/> London Fellow | <input type="checkbox"/> Student Member |
| <input type="checkbox"/> Regional Fellow | <input type="checkbox"/> Student Associate |
| <input type="checkbox"/> Young Fellow | <input type="checkbox"/> Life Fellow |
| <input type="checkbox"/> Associate Member | <input type="checkbox"/> Honorary Fellow |
| <input type="checkbox"/> Overseas Fellow | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Retired Fellow | |

Q1.2 What is your profession?

- Doctor
- Dentist
- Vet
- Other healthcare professional - please specify
.....
- Other - please specify
.....
- Not applicable

Q1.3 Are you a?

- Hospital consultant
- GP
- Trainee
- Research fellow
- Other - please specify
.....

Q1.4 What is your career grade?

- F1/F2
- ST1-ST3
- ST4 Onwards/SpR
- Other - please specify
.....

Q1.5 Do you work for the NHS or privately?

- 100% NHS
- 100% private practice
- A mix of the two

Q1.6 How long have you been a Member of the Society?

- Less than 1 year
- 1 to 3 years
- 4 to 5 years
- More than 5 years

Q1.7 What is your gender?

- Male
- Female

Q1.8 What age group do you fall into?

- | | |
|-----------------------------------|--------------------------------------|
| <input type="checkbox"/> Under 25 | <input type="checkbox"/> 55 to 64 |
| <input type="checkbox"/> 25 to 34 | <input type="checkbox"/> 65 to 74 |
| <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 75 and over |
| <input type="checkbox"/> 45 to 54 | |

Q2.1 Have you attended any RSM meetings in the last year?

- Yes No

**Q2.2 Why haven't you attended any RSM meetings? Is it because ...
(tick all that apply)**

- The location is inconvenient
- I use alternative training resources
- I do not need CPD points
- No relevant meetings
- Meetings are more expensive than other providers
- Other reason - please specify

Q2.3 What would persuade you to attend? (tick all that apply)

- More regional meetings
- More meetings in my specialty area
- More convenient timing of meetings
- Changed content of meetings
- Other - please specify

Q2.4 Please rate the importance of the following factors when you attend RSM meetings?

	1 = not at all important 10 = essential
	1 - 10
Gaining CPD points	<input type="text"/>
Keeping up to date	<input type="text"/>
Quality of speakers	<input type="text"/>
Topicality of meetings	<input type="text"/>
Offers value for money	<input type="text"/>
Networking	<input type="text"/>
Socialising	<input type="text"/>
Free lectures & meetings	<input type="text"/>

Q2.5 What other factors are important to you when you decide whether or not to attend an RSM meeting? (tick all that apply)

- Distance to travel
- Cost of attendance
- Timing of meetings
- Subjects covered
- Other factors - please specify

**Q2.6. A - Which of the following would you be interested in the RSM providing on the website?
B - Would you expect to pay more for these services?**

	Interested?		Pay more?	
	Yes	No	Yes	No
Live and interactive webcasts of meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Webcasts of meetings (after the meeting)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online summaries of meetings (text – including PowerPoint presentations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facility to download presentations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online discussion groups	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CPD accredited e-learning modules/courses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q2.7 Do you belong to any Sections of the RSM?

Yes No

Q2.8 Are you aware that you can attend non clinical meetings of all Sections? (You do not have to belong to the Section)

Yes No

Q2.9 A - Which, of the free new workshops/meetings have you attended?

B - Where you have attended, how satisfied were you?

	Attendance and awareness			10= totally satisfied
	Have attended	Aware of but not attended	Not aware of	1 - 10
The Introduction to Literature Searching workshop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
The Advanced Literature Searching workshop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
The Evidence-based Medicine and Critical Appraisal Skills workshop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Individual Database Tutorials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Breakfast Briefings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Innovation Meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

Q2.10 A - Which of the following Club facilities do you use or know of ?

B - Of the ones that you use, what is their importance to you, as part of your RSM Membership?

C - How satisfied are you with those you use ?

	Use and awareness			Importance 10 = essential	Satisfaction 10 = totally satisfied
	Have used	Aware of but not used	Not aware of	1 - 10	1 - 10
Domus accommodation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Chandos House accommodation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Lounge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Bar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Buttery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Quiet lounge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

Q3.1 A - Which of the following Library Services do you use or know of?

B - Of the ones you use, what is their importance to you, as part of your RSM membership?

C - How satisfied are you with those you use?

	Use and awareness			Importance 10 = essential	Satisfaction 10 = totally satisfied
	Use	Aware of but not used	Not aware of	1 - 10	1 - 10
Remotely available full text e-journals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
e-books	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Remotely accessible medical databases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Book and journal loans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Online form to request articles (including copyright declaration)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Postal delivery of books, journals, or articles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Inter-library loans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Literature searching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Enquiry desk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Archives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

Q3.2 How often have you visited the Library in the last year?

- Daily
- Weekly
- Monthly
- Quarterly
- Up to 3 times
- Not at all

**Q3.3 When you visit the Library, which facilities do you use?
(tick all that apply)**

- Library computers
- Private study rooms
- Out-of-hours study centre
- WiFi

Q3.4 How satisfied are you with the support provided by the Library staff?

- Very satisfied
- Adequate support
- Not satisfied

Q3.5. If you are not satisfied with any of the Library services, what improvements would you like to see?

Q3.6 Are there any other library services not currently available that you would like the Library to provide?

Q3.7 Virtual Library Users Group (VLUG) is a free online discussion group which allows you to be quickly informed of new developments in the Library.

Are you a member of VLUG?

- Yes
- Interested in becoming a member
- Not interested

**Q4.1A What are your specific requirements for training?
(tick all that apply)**

- Generic e.g. Interview/teaching skills
- Specialty specific
- General clinical training
- Management training
- Other – please specify.....
- None

Q4.1B Are you required to obtain medical CPD (Continuing Professional Development)?

- Yes
- No

Q4.2A Medical CPD.	Yes	No
Do you know that the RSM is a <u>major</u> provider of medical CPD?	<input type="checkbox"/>	<input type="checkbox"/>
Do you use the RSM to acquire CPD ?	<input type="checkbox"/>	<input type="checkbox"/>

Q4.2B What proportion of your CPD does the RSM provide?

- Less than 30%
- 30% to 49%
- 50% to 74%
- 75% plus

Q4.2C Where do you find your single most important source of External CPD?

- The RSM
- Royal College - please specify
- Specialist Association/Society
- National Conferences
- International Conferences
- Pharmaceutical meetings
- Other - please specify

Q4.2D How else do you acquire your external CPD? (tick all that apply)

- E-learning
- Attending courses
- Lecturing
- Involvement in postgraduate examining
- By writing or editorial activities
- Attending research meetings
- Reading relevant medical titles
- Other - please specify

Q4.2E As it appears likely that there will be a strong emphasis on CPD for relicensing, how can the RSM best provide appropriate CPD for you? (tick all that apply)

- More evening meetings
- More day meetings

- More weekend meetings
- E-learning modules
- Other ideas

Q4.3 How useful would it be for the RSM to ...

	Very useful	Quite useful	Of no use
Keep a record for you of your CPD?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support your CPD folder / personal development plan by storing reflective notes - CPD attendance etc.?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.1 How has the proportion of your CPD gained from e-learning, as compared with CPD from meetings, changed in the last 12 months and how will it change in the next 12 months?

	Increase	No change	Decrease	Not applicable to me
Change in last 12 months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Change in next 12 months	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.2 A - Which of the medical information websites listed below do you use for e-learning? (not general search engines like Google and not journals and databases)
B - Of those which you use which is the first, second and third most important to you?

	Sites used	Most important		
		First	Second	Third
BMJ Learning	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Doctors.net	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Medscape	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
On Medica	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PubMed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
NHS E-Resources (Athens)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
University E-Resources	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Other - please specify below	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Other website

Q5.3 Why do you use online learning packages? (tick all that apply)

- Learn in my own time
- Respected/accredited source of training
- Easier than attending meetings
- Low cost means of learning
- General interest
- Other - please specify
- Don't use

Q5.4 Do you use any online revision sites for exam preparation?

- Yes
- No

Q5.5A [if used] Which is the best site for revision and exam preparation that you use?

.....

Q5.5B Why do you consider it to be the best site?

Q5.6A What other revision methods do you use and why do you prefer them?

	Use	Reason
Attending revision courses	<input type="checkbox"/>	<input type="text"/>
Work on my own from text books	<input type="checkbox"/>	<input type="text"/>
Revise with colleagues	<input type="checkbox"/>	<input type="text"/>
Online revision sites	<input type="checkbox"/>	<input type="text"/>
Other - please specify below	<input type="checkbox"/>	<input type="text"/>

Other method

Q5.6B Have you heard of the RSM's examdoctor.co.uk website?

Yes No

Q5.6C [if heard] Where did you hear about it?

- Direct mail
- E-mail
- RSM website
- Other website
- Advertisements in journal
- Colleague recommended
- Other - please specify

.....

Q5.7A Are you aware that you can access full text electronic journals from your own PC?

Yes

No

Q5.7B How frequently do you access electronic journals?

- Daily
- Weekly
- Monthly
- Rarely
- Never

Q5.7C Where were you when you last accessed electronic journals?

- Within the RSM Library
- At Home
- NHS place of work
- Other place of work
- At University
- Other. Where?
- Not applicable

Q5.7D Would you be interested in the RSM providing access to the

Nature full text journals?

- Very interested
- Interested
- Not bothered
- Not at all interested

Q5.7E How much would you be prepared to pay as an extra fee for access to the Nature full text journals?

- Nothing
- Up to £5 a year
- £6-10 a year
- £11 to £20 a year
- Not applicable

Q5.7F How important do you consider electronic journals, in general, to be to your work/research studies?

- Very important Of little importance
 Important Not at all important

Q5.8A How frequently do you access the RSM medical databases?

- Daily Rarely
 Weekly Never
 Monthly

Q5.8B Which of the following have you used, which are you aware of, and which of them are you likely to use in the future?

	Have used	Aware of but not used	Not aware of	Not used but likely to use in future
Medline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Embase	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AMED	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
King's Fund	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cochrane Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DH-Data	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CAB Global Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.8C How important do you consider online medical databases to be for your work/research studies?

- Very important Of little importance
 Important Not at all important

Q6.1A Journal of the RSM	Yes	No	Didn't know I could
Do you receive the printed version of the Journal of the RSM?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you receive the on-line version of the Journal of the RSM?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you aware that you can request to receive a table of contents of the Journal of the RSM?	<input type="checkbox"/>	<input type="checkbox"/>	
Have you set this up so that you receive the JRSM table of contents each month by e-mail?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you know you can access issues of JRSM online back to 1809?	<input type="checkbox"/>	<input type="checkbox"/>	

Q6.1B Reading the JRSM	Every month	Most months	Occasionally	Never
How often did you read the <u>printed</u> version of the JRSM in the last year?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How often did you read the <u>on-line</u> version of the JRSM in the last year?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.2 Which sections of JRSM do you read?	Always	Often	Occasionally	Never	Don't recognise the section
From the Editor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Editorial	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Essays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Series	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Review	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Research	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grand Round	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
From the James Lind Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Podium	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.3 The printed version of JRSM was redesigned a year ago. How do you agree with the following statements on the new publication?

	Agree strongly	Agree	Disagree	No view
Easier to find what you want	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Agree strongly	Agree	Disagree	No view
Better layout	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved use of images	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Front cover more interesting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved editorial content	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.4 JRSM receives many submissions of short reports of research and does not have space to publish these. How interested would you be in a new online journal, JRSM Shorts, featuring reports of this kind?

- Very interested Not interested
 Interested

Q6.5 How might we further improve the JRSM?

Q7.1 Which of the following other Member benefit schemes have you used, are you aware of, and are you likely to use in the future?

Member benefit schemes	Have used	Aware of but not used	Not aware of	Not used but likely to in future
Reciprocal Clubs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hiscox Home insurance scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discounts from a range of publishers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discounted ba.com flights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discounts on TM Lewin clothing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special rates on Open University CPD courses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special rates on homesearch and relocation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free WEXAS travel club membership	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q7.2 Which Reciprocal Clubs, if any, have you used and what was your experience of them?

Club	Very good	Good	Acceptable	Poor	In what way was it very good or very poor ?
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

Club	Very good	Good	Acceptable	Poor	In what way was it very good or very poor ?
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Q7.3 How often have you used the Reciprocal Clubs facility?

- Once
- Twice
- Three times
- More than three times
- Never

Q7.4 Are there other Clubs you would like the RSM to link up with?

- Yes – which ?
- No

Q7.5 Are there other cities/countries you would like the RSM to link up with?

- Yes – which ?
- No